



Notice to Users on the Durham & Neustadt Municipal Sewer Systems

It has been recently brought to our attention by staff that there is a significant amount of sanitary wipes and feminine napkins being flushed into the sanitary system which is causing problems to the sanitary sewer systems. These non-paper products do not break down and are leading to blockages within the system.

We kindly ask that system users to refrain from disposal of these products through the sewer and that product packages be checked to confirm proper disposal.

Please be advised should West Grey staff be dispatch to clear blockages for any private sanitary drain connection and discover that blockage is a direct result of improper products being flushed, the cost of repair will be at the sole cost to the system owner.

Brent Glasier
Director of Infrastructure & Public Works

